

Hiland Dairy's Social Responsibility

Hiland Dairy is proud to provide affordable dairy products that support our consumers' health and nutritional needs. As a member of the U.S. dairy community, our goal is to provide confidence that our products are produced in socially responsible ways. Along with our fellow cooperatives and processors, we pledge to demonstrate positive impacts in environmental sustainability, animal welfare, community contributions, and food safety. Hiland Dairy also supports the industry-wide Environmental Stewardship Goals to achieve carbon neutrality, optimize water usage, and improve water quality by 2050.



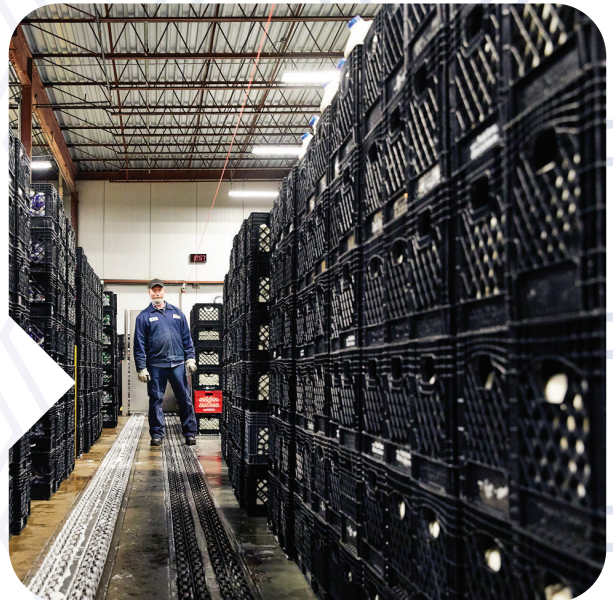
2020 Recycling

Hiland Dairy's focus on reducing, reusing, and recycling at every stage of the production and distribution process resulted in a six times more significant increase than reported in 2019!

36,381,725 pounds of non-food waste was recycled. This is about **33% of Hiland's total reported waste amounts for 2020**. This is about six times greater than the amount reported in 2019.

2020 Milk Crate Recycling/Reuse

Hiland Dairy Milk crates are earth-friendly and the only secondary packaging needed for delivery to our retail partners. This means no waste. Hiland's milk crates stand up to extreme temperatures, take abuse, and last years and years before being recycled into new crates. Every time a milk crate is taken, a replacement has to be produced.



"Hiland Dairy is proud to provide our consumers with healthy, affordable dairy products. We pledge to be responsible in all phases of our production and delivery processes, thus affirming our commitment to social responsibility."
Gary Aggus, Hiland Dairy CEO



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Naturally Delicious.™

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2020 Hours Volunteered/ Product Donations

Hiland Dairy employees and families actively contribute to their communities through volunteering, charitable giving, and product donations.

Hours Volunteered

223,200 Hours

Product Donations

226,961 Pounds

Direct Monetary Donations

\$121,500 USD



2020 Waste Diverted

Hiland Dairy pursues strategies for zero waste to landfill. Some of those strategies include donating to feed food insecure people, repurposing to feed animals, utilizing for industrial purposes, and composting.

Waste Diverted from Landfill

90,768,365 Pounds

Waste Sent to Landfill

18,656,214 Pounds



Commitment in Action

- **Plant Case Studies** – Hiland Dairy's commitment to sustainability shines through in several recent case studies that include wastewater recycling and energy efficiency.
- **Resource Recovery** – Hiland Dairy is demonstrating packaging improvements to conserve resources by reducing the weight and volume of gallon and one-half gallon plastic packaging and by improving recyclability.
- **COVID-19 Response** – Hiland Dairy increased efforts to support those most impacted by the COVID-19 pandemic by doing what they could to help those in their communities.

Visit hilanddairy.com/sustainability to learn more.



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